

The House of Unified Communication

OVERVIEW

Arkan Integrated Solutions founded in 2003 in Egypt, Arkan expanded into a new Branch in Saudi Arabia. And currently its customers are located in more than 20 countries around the globe. Arkan made the requisite investment in technical expertise and Go-to-market capabilities to address the complex unified communication needs of its Customers, gaining the UC market leadership day after day.

OUR VISION

To be the unified communication trusted partner of Businesses, Governments and NGOs around the globe.

OUR MISSION

To continuously work on integrating real-time enterprise communication services that includes but not limited to instant messaging, VOIP , Call Center ,mobility features video conferencing, data sharing and call control with non-real-time communication services such as unified messaging (integrated voicemail, e-mail, SMS and fax). UC is not necessarily a single product, but a set of products that provides a consistent unified user-interface and user-experience across multiple devices and media types.

OUR CULTURE

At Arkan, we Provide our customers the best solution that fits their business. We eliminate behavioral barriers to UC adoption and help companies create an irresistible culture of collaboration from a distance.

Hiring and retaining the best professionals is the key to our success. That is why we only hire the best of the best personnel. All of our professionals undergo extensive training on our philosophy and methodology of providing world-class service and solutions to our customers.

Our company environment is professional, challenging, rewarding, creative and respectful of ideas and individuals- all key factors to successfully deliver services and solutions to our customers. Our team of industry-expert staff provides you with world-class expertise and service, our staff become a virtual extension of our client's staff. At Arkan, we are committed to be an extension of your department. We take a highly flexible approach that enables us to meet our client's needs within the business Management concepts. We work hard to continuously deliver Value and are fully accountable as a single, local point of contact.

OUR STRATEGY

1 Assess & design

- Business & Technical Assessment.
- Client's objective.
- Solution Design & TCO analysis.

2 Implement

- Project plan & management.
- Certified technical team.
- Quality Assurance.
- Documentation & training.

3 Follow up

- ROI and adoption assurance.
- Budget flexible service plans.
- Upgrades and fixes communication.

OUR VALUES

- **Commitment** For those who are committed, a promise is a responsibility, and this is how we guarantee a superior service
- **Expediency** Accurately and professionally providing the most suitable solution for your needs and perfectly apply it
- **Ingenuity** Innovating creative techniques for our services and products

OPERATING PRINCIPLES

- Providing top of the line ICT consultancy services ensuring efficient work flow. Providing constant training for staff and associates to ensure state of the art solutions
- High standard of work ethics.
- Ensuring value for money for our clients
- Creating action oriented management environment towards the ease of transactions

COMPANY PRODUCTS

Arkan offers a wide range of unified communications Solutions and service. We are comprised to fulfill your technological needs, our easy to use collaboration solutions help organizations compete more efficiently. We offer many solutions and features necessary for truly UNIFIED communications. This includes solutions by industry, solutions by Business function, solutions by environment and much more.

1

Collaboration & Unified Communication Solutions

Arkan team studies your current UC technologies and helps you find the best solution that suits your needs to get a real Unified Communication across your enterprise.

2

Infrastructure Solutions

Starting from the cabling infrastructure and passing by switching, routing, security, servers, operating systems, database servers, storage solutions, virtualization and backup solutions.



We get you the best of...

Polycom UC Intelligent Core

Polycom Video Collaboration

Polycom Voice Conferencing

Elastix Open Source VOIP Solutions

Digium Asterisk

Grandstream innovative IP voice & Video

Microsoft Exchange\Lync

Microsoft Office 365

Infrastructure Solutions

Fortinet Multi-Threat Security Systems

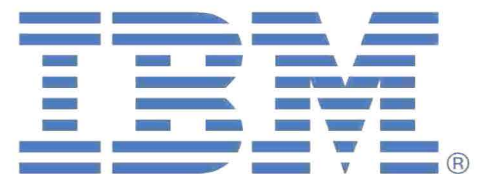
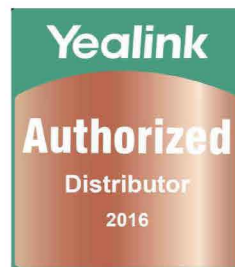
VMWare visualization solutions

Call center solutions

WHY ARKAN STICKS TO MULTI-VENDOR?

Helps customer to get the benefits of the variation of technologies provided by different Vendors.

PARTNERS



Microsoft



Credentials

Our client's base speaks for itself. We boast an impressive client base that range in a variety of Fields. We provide state of the art technology solutions. In the ever changing field of technology, we recognize the importance to stay up to date on the latest advancements, which helps us stay true to our mission in providing our client with a strategic competitive edge over the competition. Being based in Egypt and Saudi Arabia, has never been a barrier to win exposure and clients across borders thanks to our dedicated and sincere team all the efforts have been aggressively progressing to achieve a milestone in our path to success. We are proud to say that our clients become partners and supportive in our directions as they are satisfied by the level of work, deliverables and commitments so they recommend us to other clients. We would like to dedicate this section to our clients as recognition of selecting us, as well as recommending our company to other potentials standing also to be our customers today.

Egypt



TOSHIBA







Saudi Arabia



المؤسسة العامة للتدريب التقني والمهني
Technical And Vocational Training Corporation



الشركة السعودية للطباعة والتغليف
Saudi Printing & Packaging Company







أمانة منطقة الرياض



جمعية زمزم
للخدمات الصحية التطوعية الخيرية
بمنطقة مكة المكرمة
إشراف وزارة الشؤون الاجتماعية
تصريح رقم (٢٩٠)



كليات الغد الدولية للعلوم الطبية التطبيقية
Al- Ghad International Colleges for Applied Medical Sciences
تحت إشراف وزارة التعليم
Under Supervision of Ministry of Education



Info-graphics

- Polycom
- Yealink
- Sangoma
- Grandstream
- Lenovo
- Veeam
- Microsoft
- Net App
- IBM
- Digium
- Fortinet



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Partners

- جمعية زمزم للخدمات الصحية
- Fursan Travel
- Sabic
- Technical and Vocational Training Corporation
- Asala Holding
- ELM
- Modon
- امانة منطقة الرياض
- Sanad
- Othaim
- Buruj
- MIRA Foods
- SACO
- SAMNAN
- NAT
- AIHOKAIR
- SPM
- Al Akaria
- Al Rossaia Group
- G F C
- Hair&Skin care center
- Sasco
- International System engineering
- Mueen recruitment company
- Thiqah
- El Rashed
- Fayendra
- Al Majed Network
- Al Shaya
- Macdonald's
- Obeikan
- Solb Steel
- Lasser&Toubro
- Bae System
- Soudi Industrial development fund
- Innovators consulting engineers



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KSA

- Infrastructure Solutions
- Collaboration and Unified Communication Solution
- Call Center Telephony Infrastructure
- Security Products
- Professional Services

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Company Products

Egypt

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- Microsoft
- Egypt post
- Toshiba
- AFREXIM Bank
- The Agricultural Development Bank
- Aramex
- Mobica
- Cadbury
- Misr Cement Co. (QENA)
- Edison
- ETHYDC
- ABU QIR Petroleum
- Enppi
- Ericsson

- Arab women organization
- Kobusch
- Mondelez
- GSK
- Heinz
- General Motors
- Unilever
- Americana Olives
- Kharafi National
- Coca Cola Atlantic bottling
- Novartis
- Hisense
- Arabian Cement
- Orascom
- EY
- Multipharma
- Sanofi
- Evyap
- YKK
- PepsiCo
- Shams
- Pfizer
- EZZ Steel
- eJad

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